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Patents
This device is covered by the following U.S. and foreign patents. For a list of patents, visit www.cardiacscience.com/patents
Other U.S. and foreign patents pending.

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Before Operating the Powerheart G3 AED:

- Become familiar with the various safety alerts listed in the Safety chapter of the *Operator and Service Manual*.
- Safety alerts identify potential hazards using symbols and words to explain what could potentially harm you, the patient, or the Powerheart G3 AED.
Contact information

Inside the United States:
To order additional Powerheart® G3 AEDs or accessories, contact Cardiac Science Customer Care:
◆ Toll Free (USA): 1.800.426.0337 (option 2)
◆ Telephone: +1.262.953.3500 (option 2)
◆ Fax: +1.262.953.3499
◆ Email: care@cardiacscience.com
Cardiac Science provides 24-hour telephone technical support. You can also contact Technical Support through fax, email or live web chat.
There is no charge to the customer for a technical support call. Please have the serial and model numbers available when contacting Technical Support. (The serial and model numbers are located on the underside of the AED.)
◆ Toll Free (USA): 1.800.426.0337 (option 1)
◆ Telephone: +1.262.953.3500 (option 1)
◆ Fax: +1.262.798.5236
◆ Email: techsupport@cardiacscience.com
◆ Web site: www.cardiacscience.com

Outside the United States:
Contact your local Cardiac Science representative to order devices or accessories and to receive technical support for your AED products.
Product models

This guide is for Powerheart G3 Plus model 9390E and Powerheart G3 Plus Automatic 9390A AED models. They share a basic set of features and differences are noted throughout the manual.

Product references

For purposes of retaining simple, clear instructions in this manual, note the product references used. Features, specifications, operating instructions and maintenance common to product models will be referred to as:

“Powerheart G3 AED”, “AED”, or “device” refers to both Powerheart G3 model 9390E and Powerheart G3 Automatic model 9390A AEDs unless otherwise noted.

Warranty information

The Limited Warranty provided by Cardiac Science serves as the sole and exclusive warranty for the Powerheart AED and its accessories. To obtain a limited warranty statement, contact your local Cardiac Science representative or go to www.cardiacscience.com.
Safety terms and definitions

The symbols shown below identify potential hazard categories. The definition of each category is as follows:

**DANGER**

This alert identifies hazards that will cause serious personal injury or death.

**WARNING**

This alert identifies hazards that may cause serious personal injury or death.

**Caution**

This alert identifies hazards that may cause minor personal injury, product damage, or property damage.
This section presents information on unpacking and setting up the AED.

**Unpacking and inspecting**

Every attempt is made to ensure your order is accurate and complete. However, to be sure that your order is correct, verify the contents of the box against your packing slip.

If you have any questions about your order, contact Customer Care (see *Contact information* on page 1-2).
AED parts

The following drawings show the AED parts and their locations.
AED modes

Operating mode
Defined as having the battery installed and the lid open. This is the mode the AED would be in during an actual rescue situation.

Standby mode
When the battery is installed, but the lid is closed. In this mode the AED is not being used in a rescue. The device will conduct its routine self-tests to ensure proper operation.

Storage mode
When the battery is removed, such as during shipping or transport. With the battery removed, the AED is unable to perform self-tests or rescues.

Environmental operating and standby conditions
See the Technical Data chapter in the Operator and Service Manual.

Caution: Temperature Extremes.
Exposing the AED to extreme environmental conditions outside of its operating parameters may compromise the ability of the AED to function properly. The Rescue Ready® daily self-test verifies the impact of extreme environmental conditions on the AED. If the daily self-test determines environmental conditions outside of the AED’s operating parameters, the Rescue Ready indicator could change to red (not Rescue Ready) and the AED may issue a “SERVICE REQUIRED” alert to prompt the user to move the AED to environmental conditions within the acceptable operating parameters at once.

Shipping and transport conditions
For up to 1 week. See the Technical Data chapter in the Operator and Service Manual.
Intellisense battery

Intellisense batteries contain an integrated memory chip that automatically stores important usage information, enabling the battery to maintain a complete history of its operating life. The actual battery history can be reviewed using the Rescuelink software.

This history includes:
- Battery identification
- Battery type
- Original date of installation in an AED
- Number of charges completed
- Time in operation (hours:minutes)
- Days of standby operation
- Battery capacity remaining

**WARNING! Battery is Not Rechargeable.**
Do not attempt to recharge the battery. Any attempt to recharge the battery may result in an explosion or fire hazard.

**Caution: Lithium Sulfur Dioxide Battery.**
Pressurized contents: never recharge, short circuit, puncture, deform, or expose to temperatures above 65°C (149°F). Remove the battery when discharged.

**Caution: Battery Disposal.**
Recycle or dispose of the lithium battery in accordance with all federal, state and local laws. To avoid fire and explosion hazard, do not burn or incinerate the battery.
Caution: Use only Cardiac Science Approved Equipment.
Using batteries, pads, cables, or optional equipment other than those approved by Cardiac Science may cause the AED to function improperly during a rescue.

Battery operating life

The battery operating life depends on the type of battery, actual usage and environmental factors.

A new battery provides:

- A minimum of 14 hours (18 hours typical) of device operating time at 20°C to 30°C ambient temperature with no shocks delivered, OR
- A minimum of 9 hours of device operating time at 0°C ambient temperature with no shocks delivered, OR
- A minimum of 9 hours of device operating time at 50°C ambient temperature with no shocks delivered, OR
- up to 290 shocks (typical)

Table 2-1: Normal battery life

<table>
<thead>
<tr>
<th>Model</th>
<th>Estimated Shelf Life (from date of manufacture)</th>
<th>Full Operational Replacement Guarantee (from date of installation)</th>
<th>Typical Shocks</th>
</tr>
</thead>
<tbody>
<tr>
<td>9146 Lithium</td>
<td>5 Years</td>
<td>4 Years</td>
<td>up to 290</td>
</tr>
</tbody>
</table>

Note: The battery operating life depends on the type of battery, device settings, actual usage, and environmental factors. Battery was tested with G3 Plus device with Standard prompt set and CPR set to 60 seconds.
Battery shelf life

The batteries have a shelf life of five years from the date of manufacture. Shelf life is defined as the length of time a battery can be stored at room temperature, prior to installation into AED, and still meet the specifications under battery operating life.

Note: Storing the battery outside its specific range (0-50°C) will decrease battery life.
**Battery installation**

To install the battery:

1. With the label on the battery facing the AED battery compartment, insert the battery as shown in the drawing.

2. Push the latched end of the battery firmly into the AED, as shown in the drawing, until the battery snaps into place. The exposed side of the battery should be flush with the outside of the AED case.

3. Wait a few seconds and then open the lid for 5 seconds to initiate a self-test.

If the battery is installed properly:

- The Smartgauge battery indicator LEDs illuminate
- The Rescue Ready status indicator turns green.

If service is required, the Service indicator illuminates instead. Contact Cardiac Science Technical Support (see Contact information on page 1-2) or outside the U.S., your local Cardiac Science representative.
Defibrillation pads

The defibrillation pads come in a ready-to-use, sealed package containing one pair of self-adhesive pads with an attached cable and connector. The pads are disposable and should be discarded after each rescue.

The pads have a limited shelf life and should not be used beyond the expiration date. Keep a fresh, unopened pair of 9131 pads plugged into the AED at all times. Refer to the pad package label for operation temperatures.

An audible and visual alert will indicate after the self-test if the pads are missing, unplugged, or damaged.

**Note:** Store pads at room temperature.

---

**Caution: Use only Cardiac Science Approved Equipment.**

Using batteries, pads, cables, or optional equipment other than those approved by Cardiac Science may cause the AED to function improperly during a rescue.

**Caution: Possible Improper AED Performance.**

Using pads that are damaged or expired may result in improper AED performance.
**Pad installation**

To install the pads:

1. Open the lid of the AED.
2. Place the pad package into the lid so that the expiration label is visible through the clear window on the lid. The expiration date of the pads will then be readable without opening the lid of the AED.
3. Match the color of the connectors (red to red), then plug the pad connector into the AED case as shown in the photograph.

Once the pad connector is plugged into AED, the PAD indicator should extinguish.

4. Tuck the excess cable length in the bottom holder. With the pad package completely secured to the AED lid, close the lid.

5. Make sure the expiration date is visible through the clear window of the lid and check to make sure that the STATUS INDICATOR is GREEN. If the pads are not installed properly, the STATUS INDICATOR will be RED. Contact Cardiac Science Technical Support (see Contact information on page 1-2) or outside the U.S., your local Cardiac Science representative.
Directions for use

**WARNING! Do not reuse pads.**

Used pads may not adhere properly to the patient. Improper pad adhesion may result in skin burns. Improper pad adhesion may result in improper AED performance. Used pads may cause patient-to-patient contamination.

**WARNING! Reduced therapy delivery.**

Failure to remove blue liner completely could impact therapy delivery.

**Caution. Short-term use only. Not for pacing.**

DO NOT open defibrillation pads package until ready to use. Short term use only.

Pads are not intended for use in pacing.

**Caution. Equipment Damage.**

Do not pull on the lead wire to separate the pads from the blue liner.

**Note:** Store pads at room temperature.

**Note:** Pads are intended for adult use.

1. Ensure skin site is clean and dry.
2. Tear open the foil package and remove pads.
3. Separate one pad from the blue liner by peeling from the tabbed corner.
   
   **Note:** DO NOT pull on the lead wires.

4. Place pad on skin in either location shown.
5. Separate the second pad from blue liner by peeling from the tabbed corner.
   
   **Note:** DO NOT pull on the lead wires.

6. Place the second pad on the opposite location as shown.
Read the *Operator and Service Manual* before using this device. Follow the instructions provided in this chapter in the order given.

This section presents information about how to use the AED to perform a rescue.

These are the general steps in performing a rescue:

1. Assess the patient.
2. Prepare the patient.
3. Place the defibrillation pads.
4. Analyze the patient’s ECG.
5. Deliver a defibrillation shock.
6. Administer CPR.
Warnings and cautions

The following cautions must be observed to prevent problems during the rescue.

**DANGER! Fire and Explosion Hazard**

To avoid possible fire or explosion hazard, do not operate the AED:

- In the presence of flammable gases
- In the presence of concentrated oxygen
- In a hyperbaric chamber

**WARNING! Shock Hazard and Possible Equipment Damage**

Defibrillation shock current flowing through unwanted pathways is potentially a serious electrical shock hazard. To avoid this hazard during defibrillation abide by all of the following:

- Do not touch the patient, unless performance of CPR is indicated.
- Do not touch metal objects in contact with the patient.
- Keep defibrillation pads clear of other pads or metal parts in contact with patient.
- Disconnect all non-defibrillator proof equipment from the patient before defibrillation.
- Disconnect all non-defibrillator proof equipment from the patient before defibrillation.

**WARNING! Electric Shock and Fire Hazard**

Do not connect any telephones or unauthorized connectors to the socket on this equipment.

**WARNING! Do not reuse pads**

Used pads may not adhere properly to the patient. Improper pad adhesion may result in skin burns. Improper pad adhesion may result in improper AED performance. Used pads may cause patient-to-patient contamination.

**Caution: Use only Cardiac Science Approved Equipment**

Using batteries, pads, cables, or optional equipment other than those approved by Cardiac Science may cause the AED to function improperly during a rescue.
Caution: Possible Improper AED Performance
Using pads that are damaged or expired may result in improper AED performance.

Caution: Serial Communication Cable
The AED will not function during a rescue when the serial communication cable is connected to its serial port. When the serial communication cable is connected to the AED during a rescue, the prompt “Remove cable to continue rescue” will be heard until you remove the serial communication cable from the AED.

Caution: Possible Radio Frequency (RF) Susceptibility
Radio-frequency (RF) interference from devices such as cellular phones and two-way radios can cause improper AED operation. The AED should be used at least 6 feet (2 meters) away from RF devices, as stated in accordance with EN 61000-4-3:2002.

Caution: Possible Interference with Implanted Pacemaker
Therapy should not be delayed for patients with implanted pacemakers and a defibrillation attempt should be made if the patient is unconscious and not breathing. The AED has pacemaker detection and rejection, however, with some pacemakers the AED may not advise a defibrillation shock.

When placing pads:
- Do not place the pads directly over an implanted device.
- Place the pad at least an inch from any implanted device.

Caution: Moving the Patient During a Rescue
During a rescue attempt, excessive jostling or moving of the patient may cause AEDs to improperly analyze the patient’s cardiac rhythm. Stop all motion or vibration before attempting a rescue.
Step 1: Assess the patient

The Powerheart AED G3 Plus is indicated for emergency treatment of victims exhibiting symptoms of sudden cardiac arrest who are:

- unresponsive,
- not breathing normally, and
- without pulse.

When the patient is a child or infant up to 8 years of age, or up to 55 lbs. (25kg), the device should be used with the Intellisense™ Defibrillation Pad – Pediatric. The therapy should not be delayed to determine the patient’s exact age or weight.

The Powerheart® AED G3 Plus is intended to be used by personnel who have been trained in its operation.

CALL EMERGENCY MEDICAL SERVICES!

Note: When the patient is a child under 8 years of age or weighs less than 55 pounds (25kg), the AED should be used with the Model 9730 Pediatric Attenuated Defibrillation Pads. If you do not have pediatric pads, use adult pads to apply therapy.

Contraindications
Cardiac Science AEDs should not be used on patients that are responsive or breathing normally.

Step 2: Prepare the patient

1. Place the AED next to the patient so the lid is on top.
   **Note:** Lay the AED flat (horizontal) as shown.

2. Open the AED lid.
3. Wait until the LEDs illuminate.

<table>
<thead>
<tr>
<th>When the AED prompts…</th>
<th>Do this…</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Stay calm. Follow these voice instructions. Make sure 911 is called now.”</td>
<td>Call emergency services.</td>
</tr>
<tr>
<td>“Begin by exposing the patient’s bare chest and torso. Remove or cut clothing if needed.”</td>
<td>Remove clothing from the patient’s chest. Ensure that the patient’s skin is clean and dry. Dry the patient’s chest and shave excessive hair if necessary.</td>
</tr>
</tbody>
</table>
### Step 3: Place pads

<table>
<thead>
<tr>
<th>When the AED prompts…</th>
<th>Do this…</th>
</tr>
</thead>
<tbody>
<tr>
<td>“When patient’s chest and torso are exposed, remove square foil package from lid of AED. Tear open foil package across dotted line and remove pads.”</td>
<td>Keeping the pads connected to the AED, tear open the package. Remove the pads from the package. Leave the package attached to the pad wires.</td>
</tr>
<tr>
<td>“Next, separate one of the white pads completely from blue plastic liner. Begin peeling from the tabbed corner.”</td>
<td>With a firm, steady pull, peel one pad away from the blue plastic liner. It does not matter which pad to use. <strong>Note:</strong> Do not pull on the lead wires.</td>
</tr>
<tr>
<td>“Firmly place the pad without the liner on the patient, exactly as illustrated. This pad can be placed on either of the two locations shown.”</td>
<td>Place the pad without the liner on the bare upper chest as shown.</td>
</tr>
<tr>
<td>“Next, peel the blue plastic liner off of the second white pad. Firmly place the second pad on the opposite location, exactly as illustrated.”</td>
<td>Pull the blue liner from the second pad. <strong>Note:</strong> Do not pull on the lead wires. Place the pad on the bare lower chest as shown.</td>
</tr>
</tbody>
</table>

**Note:** Cardiac Science’s standard defibrillation pads are non-polarized and can be placed in either position as shown on the pad package.
## Step 4: Analyze the heart rhythm

When the AED prompts… | Do this…
--- | ---

During the analysis phase, you may hear one or more of these prompts:

| If the AED prompts… | This is the problem… | Do this…
--- | --- | ---
“Make sure pad connector is plugged into AED.” | The pads are disconnected from the AED. | Ensure that the connector is properly plugged into the AED.

“Press pads firmly to patient’s bare skin.” | The pads are not properly placed or are loose. | Ensure that pads are firmly placed on clean, dry skin.

“Analysis interrupted. Stop patient motion.” The AED restarts the analysis. | The patient is excessively jostled or there is a strong electromagnetic emitting device nearby (within 5 meters). | Remove the electronic device or stop the excessive motion.
Step 5: Deliver a shock

When the AED prompts… | Do this…
--- | ---
“Preparing shock. Move away from the patient.” | Ensure that no one is touching the patient.

For the Powerheart AED G3:
When the AED is ready to deliver a defibrillation shock, the Shock button flashes.
“Press red flashing button to deliver shock.” | Ensure that no one is touching the patient. Press the Shock button.

If you do not press the shock button within 30 seconds of hearing the prompt, the AED disarms the charge and prompt you to start CPR.

For the Powerheart AED G3 Automatic:
“Shock will be delivered in three, two, one.” | Ensure that no one is touching the patient.
The AED delivers a shock.

After the AED delivers the defibrillation shock:
“Shock delivered.” | Wait

“it is now safe to touch the patient.” | Wait

When the AED is charged, it continues to analyze the patient’s heart rhythm. If the rhythm changes and a shock is no longer needed, the AED prompts, “Rhythm changed. Shock cancelled,” and then prompts you to start CPR.

Step 6: Administer CPR

After the AED delivers a shock or detects a non-shockable rhythm, it enters CPR mode.

**Note:** Your AED may have either Traditional (compressions and breaths) CPR (Table 3-1) or compressions-only CPR (Table 3-2 on page 3-9) enabled.
**WARNING! Equipment not functioning.**

If the AED stops functioning during a rescue, continue to perform CPR as needed until EMS personnel arrive.

### Table 3-1: Traditional CPR (compressions and breaths)

<table>
<thead>
<tr>
<th>When the AED prompts…</th>
<th>Do this…</th>
</tr>
</thead>
<tbody>
<tr>
<td>“When instructed give patient 30 rapid compressions. Then give two breaths.”</td>
<td>Give the patient chest compressions: Place the heel of one hand on the chest between the nipples. Place the heel of the other hand on top of the first hand. Lean over patient with elbows straight. Press the patient’s chest down rapidly one-third depth of chest, then release.</td>
</tr>
<tr>
<td>“Start CPR.”</td>
<td>Perform chest compressions as directed by AED.</td>
</tr>
<tr>
<td>“Stop compressions.”</td>
<td>Stop the chest compressions.</td>
</tr>
<tr>
<td>“Give breath.” (repeated)</td>
<td>Give the patient two breaths.</td>
</tr>
<tr>
<td>“Continue with compressions.”</td>
<td>Give the patient chest compressions, as directed above. Follow the countdown timer on the text display for the number of compressions and breaths.</td>
</tr>
</tbody>
</table>
Step 6: Administer CPR

### Table 3-2: Compressions-only CPR

<table>
<thead>
<tr>
<th>When the AED prompts…</th>
<th>Do this…</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Place heel of one hand on center of chest between nipples. Place heel of other hand directly on top of first hand. Lean over patient with elbows straight. Press the patient’s chest down rapidly one-third depth of chest, then release.”</td>
<td>Give the patient chest compressions: Place the heel of one hand on the chest between the nipples. Place the heel of the other hand on top of the first hand. Lean over the patient, keeping your elbows straight. Press the patient’s chest down rapidly one-third the depth of the chest, then release.</td>
</tr>
<tr>
<td>“Start CPR.”</td>
<td>Perform chest compressions as directed by the AED.</td>
</tr>
</tbody>
</table>

This cycle continues until the CPR time expires. At the end of CPR, the AED prompts, “Stop CPR”. The AED returns to the ECG Analysis Mode (see Step 4: Analyze the heart rhythm on page 3-6).

If the patient is conscious and breathing normally, leave the pads on the patient’s chest connected to the AED. Make the patient as comfortable as possible and wait for Emergency Medical Services (EMS) personnel to arrive.
Step 7: Prepare the AED for the next rescue

After transferring the patient to EMS personnel, close the lid of AED. Prepare the AED for the next rescue:

1. Open the AED lid.
2. (Optional) Retrieve the rescue data stored in the internal memory of the AED. Use Rescueltink software installed on a PC (see the Data Management chapter in the G3 Plus Operator and Service Manual).
3. Connect a new pair of pads to the AED (see Pad installation on page 2-9).
4. Close the lid.
5. Verify that the status indicator on the AED handle is green.